

Sandplay South Africa (Pty) Ltd

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Contact number: +27 (0) 72 145 1437

Terms and Conditions

1. Agreement

By signing and submitting this document via email, I confirm my agreement to the Terms and Conditions stated herein, thereby entering into a binding contract with Sandplay South Africa (Pty) Ltd.

2. Deposit Fee

A deposit fee of R3,500.00 secures your spot in the training program and guarantees your participation. This deposit is **non-refundable** and **non-transferable** in the event of cancellation.

For **Early Bird** or **Once-Off Payments** an amount of R3,500.00 will be deducted from the total amount and will be subject to the same non-refundable and non-transferable terms.

For participants opting for **Monthly Payments**, the deposit is added to the training fee amount and must be paid first to ensure acceptance into the training program. The balance is then paid in monthly instalments over a maximum of 12 payments, within the training year period.

3. Monthly Payments

The remaining balance is payable in monthly instalments as per the Payment Agreement, over a maximum 12-month period, within the training year period.

Payments are due on or before the **last day of each month**.

Failure to provide payment or proof of payment will result in denial of access to the next class.

4. Late Payments

Late payments will incur a **5% penalty fee** on the overdue amount after 7 days.

5. Session Attendance

We strongly encourage attendance at each class. Students must ensure access to sufficient data, bandwidth (minimum 20 Mbps down and 10 Mbps up), and electricity.

If a student misses a class, catch-up sessions are available at a **fee of R950.00**, payable at least 24 hours in advance. Failure to make payment or provide proof of payment will result in denial of access to the catch-up session.

6. Workshop Attendance

Participation in two compulsory in-person workshops in Cape Town, South Africa, is required. All travel, accommodation, meals, and related arrangements are the student's responsibility.

7. Substitution

In the event a Sandplay South Africa teacher is unable to complete the training program due to unforeseen circumstances, Sandplay South Africa (Pty) Ltd reserves the right to appoint another qualified teacher to complete the training.

8. Workshop Provisions

Each student is responsible for their own afternoon meals, travel, and overnight stay during workshop weekends. A restaurant within walking distance of the venue offers sit-down or takeaway options. Tea, coffee, water, and snacks will be provided during tea breaks and are included in the total course fee.

Please arrive on time for each session. Printed materials must remain at the training venue unless specifically stated otherwise, and no figurines, sand, or other items may be removed from the venue.

9. Use of Images

Sandplay South Africa (Pty) Ltd reserves the right to use images for business and promotional purposes, including online sharing.

Images may be used on our website, social media, or promotional materials to showcase training activities.

If you do not consent to the use of your images, please indicate this by signing the **Permission to Use Images** form, clearly stating that you do not grant permission.

10. Privacy

Sandplay South Africa (Pty) Ltd will store your name and address on a private internal database. These details will not be shared with third parties. If you wish to have your information removed, please notify us in writing. Data removal requests will be processed within 30 days.

11. Limitation of Liability

In the event of total cancellation of this contract by either party, liability shall be limited to the contract value. Neither party shall be liable for indirect or consequential losses.

12. Indemnity

Sandplay South Africa (Pty) Ltd agrees to indemnify students against expenses, damages, claims, and legal costs arising from any failure by Sandplay South Africa (Pty) Ltd to obtain necessary clearances or permissions explicitly agreed upon in writing before training commences.

In all other cases, the student is responsible for obtaining such clearances and indemnifies Sandplay South Africa (Pty) Ltd against any related expenses, damages, claims, or legal costs.

13. Governing Law and Jurisdiction

This agreement is governed by and construed in accordance with South African law. Both parties submit to the exclusive jurisdiction of South African courts.

14. Cancellation Policy

Classes cancelled up to and including 90 days prior to the scheduled date are charged a 10% administration fee.

- 89 - 65 days prior: 25% of the course fee.
- 64 - 30 days prior: 50% of the course fee.
- 29 - 15 days prior: 75% of the course fee.
- 14 days or fewer prior: No refunds.
- These fees exclude the **Non-Refundable Deposit Fee**.

15. Payment Agreement Plan Terms & Conditions

All application forms must be received **on or before 28 February 2025**.

- For **Plan A (Full Payment)**: Payment must be received within 7 days of registration acceptance, on or before the training commencement date.
- For **Plan B (Instalments)**: The non-refundable deposit must be received within 7 days of registration acceptance. Monthly instalments must be paid on or before the last day of each month, with the final payment due no later than **28 February 2026**.

Acknowledgement

By assigning my name hereunder, I agree to uphold the highest standards of professional confidentiality, adhering to all laws and ethics governing the protection of client confidentiality.

I agree to disguise all identifying information during case presentations and hold confidential all clinical material shared during case presentations.

I affirm that I am sufficiently physically and emotionally fit to undertake this training and will remain responsible for my own well-being throughout.

Should I encounter any challenges, I will notify Sandplay South Africa (Pty) Ltd promptly and seek appropriate support to ensure my well-being.

Signed by: _____ on this ____ day of _____, 20____

Signature: _____

Witness: _____

